

LT ZERO TAPE MEDIA WARRANTY DETAILS

Warranty Coverage

LT ZERO offers a limited lifetime warranty on all LTZERO's brand media cartridges, in accordance with the terms and conditions listed below.

LT ZERO warrants, under the conditions specified below, that this LT ZERO media cartridge product (the "Product") is free from defects in materials and workmanship at the time of purchase.

If a defect in materials or workmanship is discovered during the warranty period, LT ZERO's sole obligation and your available recourse will be, at LT ZERO's discretion, to: (a) repair the Product, (b) replace the Product, or (c) refund the purchase price of the Product, provided the Product is returned to LT ZERO's with proof of purchase, such as a purchase order, invoice, or sales receipt.

This warranty does not apply to product failures resulting from misuse, abuse, accidents, neglect, mishandling, improper adjustment or maintenance of tape drives, unsuitable environments, or normal wear and tear.

This warranty replaces all other rights, conditions, and warranties, whether express or implied, including but not limited to the implied warranties of merchantability and fitness for a specific purpose.

LT ZERO shall not be responsible under any legal theory (including, but not limited to, tort or contract) for any direct, indirect, incidental, special, or consequential damages, including, but not limited to, lost profits, lost savings, or lost data, related to the product.

This warranty grants you specific legal rights, and you may have additional rights that vary by state.

NOTE: All customer media cartridges returned to us are sanitized in accordance with NIST Special Publication 800-88, Guidelines for Media Sanitization, to ensure the confidentiality of customer data.

ABOUT

LT ZERO is a leading provider of comprehensive data management solutions, specializing in data backup, archival, and restoration solutions. Leveraging on cutting-edge technology and strategic collaboration with BDT, a leader in manufacturing of Tape Libraries, LT ZERO ensures robust and reliable data protection for businesses of all sizes.